

Roaming Wearers and the Cameron Ross network

What is a Roaming Wearer?

A Roaming Wearer is a member of your wedding party who lives outside of the area.

Why use the Roaming Wearer service?

This enables members of your wedding party to be measured and collect their suits from a store local to them who is part of the Cameron Ross network.

How does it work?

FROCKS & TAILS at home is part of a network of independent shops that use the same formal hire supplier. (Cameron Ross) The shops in the network are happy to help each other by providing this service to overcome the difficulties that can arise when wedding parties are spread across the country.

Do we have to pay for this?

The Roaming Wearer service is available to any wedding booking and incurs no additional charge.

Will Roaming Wearers be charged separately for their suit?

No. All suits in the wedding party can be paid for at the original point of booking.

How do I use this service?

Step 1 Please provide the following for each Roaming Wearer, even if more than one person intends to use the same shop.

- name
- House number
- Postcode
- Email address
- Contact telephone number

Step 2 Roaming Wearers will receive an email listing their three closest stores.

It is vital that emails are responded to rather than just popping into the shop, as the specific requirements of your wedding party are transferred to the other store via the computer software.

Step 3 They will all need to select their chosen store by clicking the link for their preferred store. (This triggers an email to that store asking if they are available to measure & fit the wearer on behalf of the host store.)

Step 4 Once the preferred store has responded to the email, they will receive another email confirming that this has been set up

Step 5 Once confirmation is received please telephone the store direct to arrange an appointment for a fitting.

Step 6 Arrange an appointment for the collection/fitting of the outfit with the store.